INSTITUTE OF TOURISM STUDIES

IN ACADEMIC AFFILIATION WITH THE
EMIRATES ACADEMY OF HOSPITALITY MANAGEMENT

PROGRAMME QUALITY
ASSURANCE

CODE: P058

Section: Academic/Student
Policy Owner: BOG
Procedure Owner: CEO

Last Reviewed: February 2021

POLICY

The Policy of the Board of Governors is to

1. To ensure quality assurance in all processes.
2. To maintain and review programmes.
3. To create new ones.

According to the Policy and Strategy of ITS as industry requirements.

PROCEDURES

The institute of Tourism Studies supports programme quality as a component of Institutional quality.

The programme quality assurance process is managed by Director of Studies and is also subject to external oversight, for example by the Scientific Committee and any other external stakeholder.

The programmes at ITS are subjected to scrutiny through the Board of Studies and PQVB. The Quality Assurance manual explains this on Link:
www.its.edu.mt

The Programme Quality Assurance process is a five-year cycle and is also overseen by an audit carried out by NCFHE.